

Communication and Repairs System

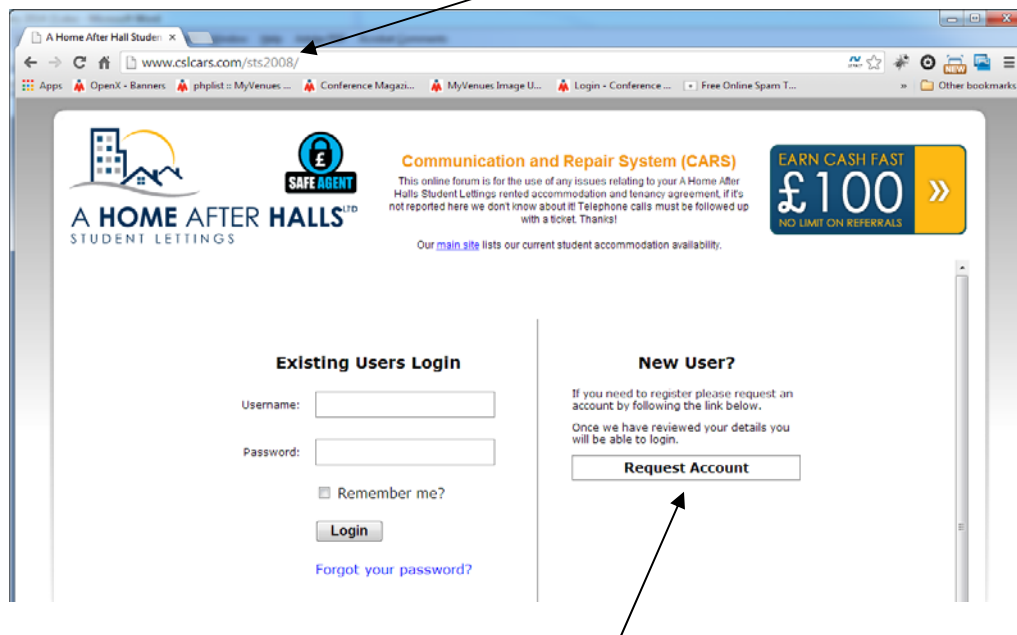
So you've found a house you like, completed all your paperwork, and arranged to move in...

What now?

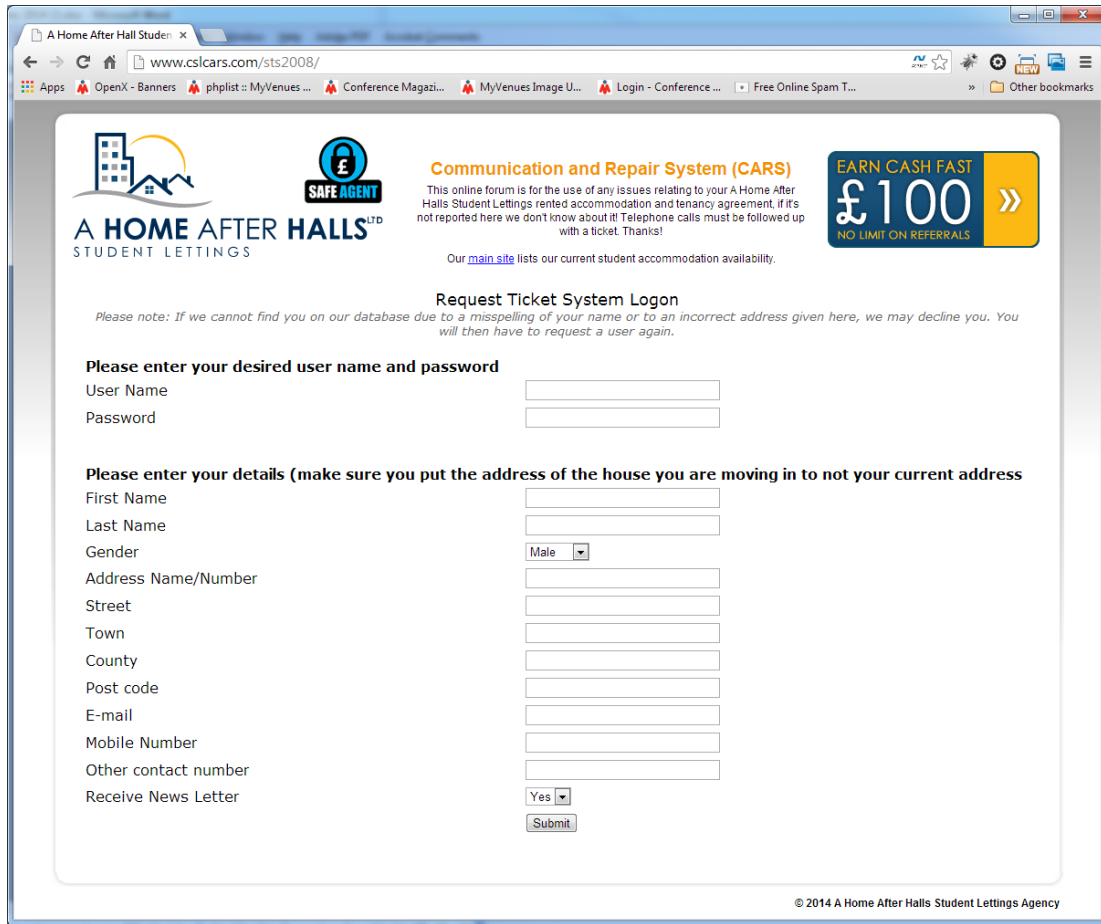
You need to register for the online Communication and Repairs System (CARS), this is where you report any maintenance issues, and we communicate important information to you.

All of the information regarding moving in and paying rent will be on here, so you really do need to set up your account.

To register, please log on to www.cslcars.com

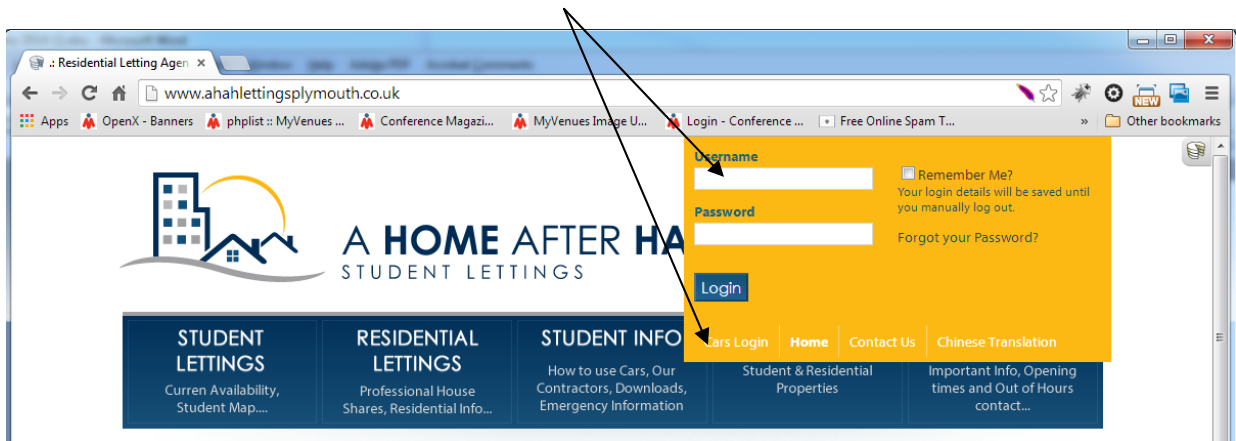


Once on the home page, hit 'Request Account', this opens the page below;



Fill this in with your details, and the property address of the house you are moving in to and we'll assign you to your property with your housemates..

If you need to log on, you either go to the first page, or to our website, www.chrisshorelettings.co.uk



When you have logged in, you will get the page below. This has all the information you need, including showing you all of the Health and Safety Certificates for your house.

View Open Tickets
View All Tickets
Start New Ticket
Update Account
Logout

Welcome back Samantha!

Your Open Tickets

Ticket Subject	Status	Last Updated
Viewing	Opened	15/11/2011 16:19
Estate Agency Viewing	Opened	14/11/2011 15:18
Is anything outstanding?	Opened	11/11/2011 11:39
Don't Let it Happen To YOU If In doubt Leave them out	Opened	07/11/2011 11:12
Just in case you did not get this A brilliant Opportunity	Opened	02/11/2011 12:48
re-booking your home offer please update ticket confirming if you are or not staying :)	URGENT	28/10/2011 16:48
Landlord's Visit	Opened	28/10/2011 13:18
Complimentary Clean	Opened	14/10/2011 12:39
We have just taken on two new en-suite rooms and one studio	Opened	30/09/2011 15:21
Leak	Opened	29/09/2011 09:22
Important information that will protect your deposits	Opened	23/09/2011 16:36

Your Property

Available documents:

- Fire Alarm Certificate (.pdf)
- Energy Performance Certificate (.pdf)
- Fire Extinguisher Certificate (.pdf)
- NICEIC (PIR) (.pdf)
- PAT Test (.pdf)
- Gas Certificate (.pdf)

To report an issue, hit the 'Start New Ticket' button

This will open this page;

Start New Ticket

Property 9 Lisson Grove

Ticket Subject

Ticket Text

Create Ticket

Fill this in, and we'll sort out any problems you may have!



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STUDENT LETTINGS